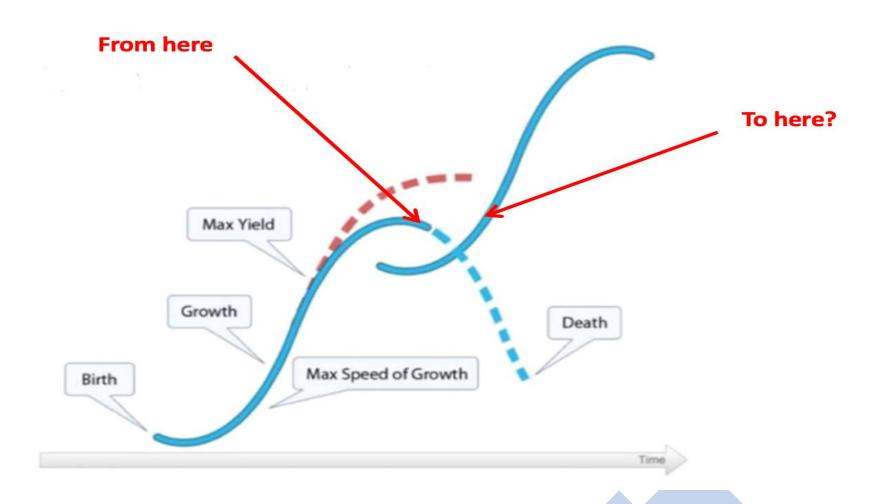


## WHERE ARE WE?



## We've Been Here Before

"It was the best of times, it was the worst of times, it was the age of wisdom, it was the age of foolishness, it was the epoch of belief, it was the epoch of incredulity, it was the season of Light, it was the season of Darkness, it was the spring of hope, it was the winter of despair, we had everything before us, we had nothing before us....."

> A Tale of Two Cities, Charles Dickens 1859

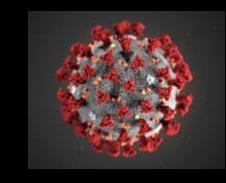


## This image portrays what I've been seeing





# Anna's Opening Statement to ETC February, 2019



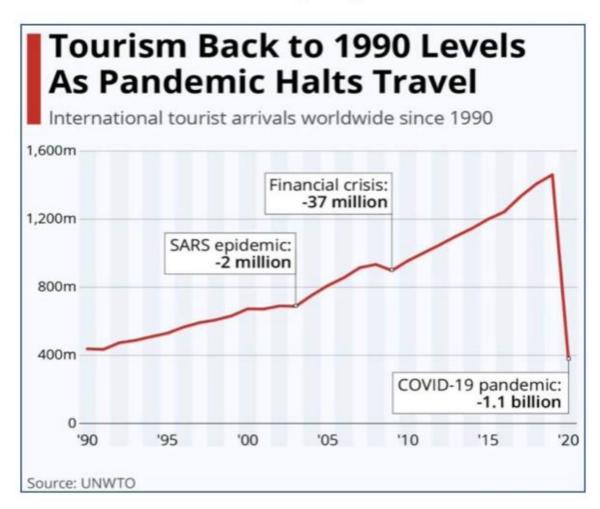
Global tourism, as currently practiced, is underperforming, highly vulnerable, and heading towards a breakdown.

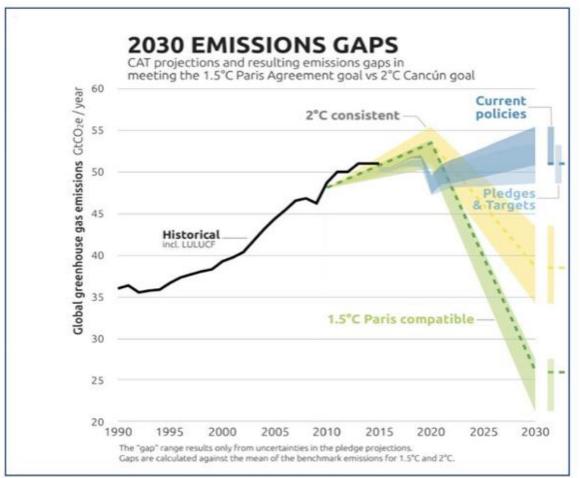
Its operating model is no longer fit for purpose and needs to be replaced

#### **IRONY OR TRAGEDY?**

What's it going to take for tourism to seize the opportunity?



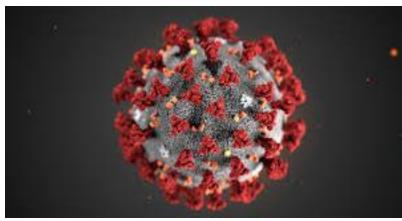












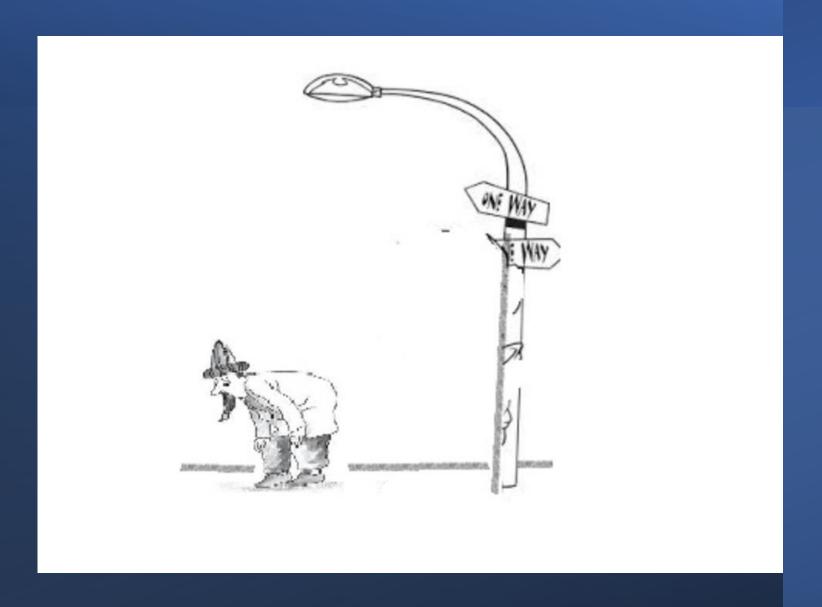


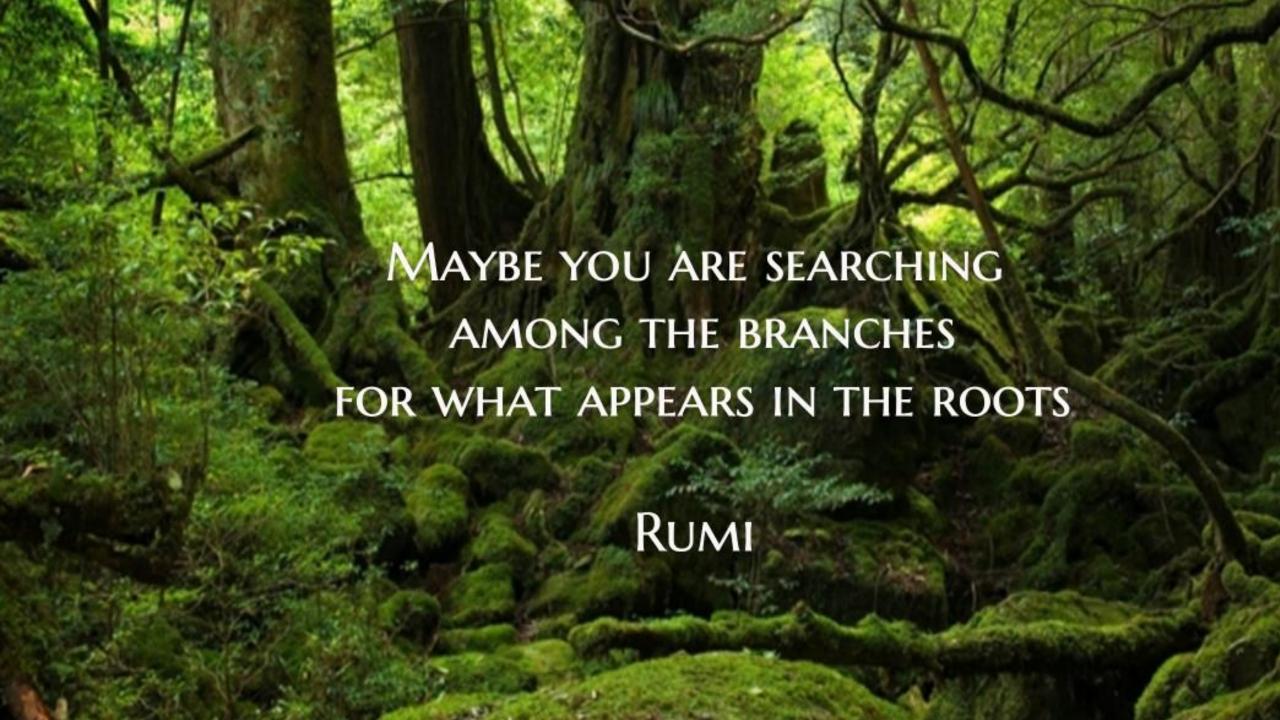




Lots of "wicked" problems

# MULLAH NASRUDDIN'S TALE OF THE MAN WHO LOST HIS KEY

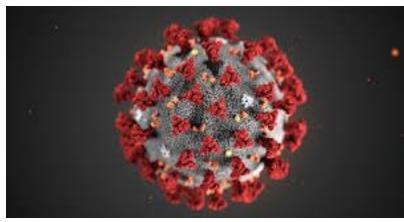












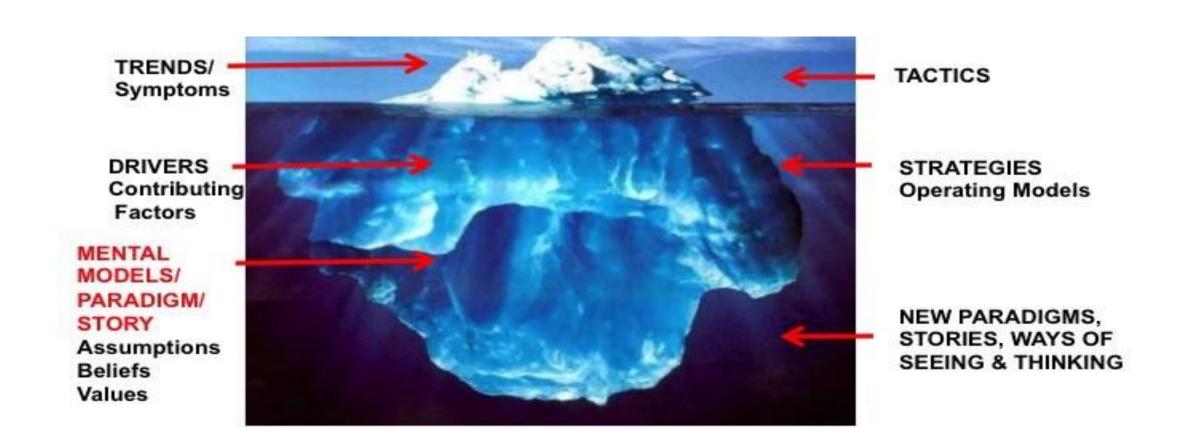






**Symptoms Not Problems** 

# Are we radical enough – prepared to look at ROOT Causes?



#### WHAT IS THE ROOT CAUSE OF TODAY'S CHALLENGES?

## "A Crisis in Perception"



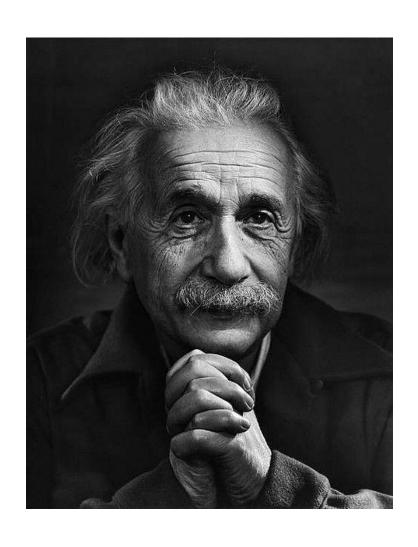
The filters, the lenses through which we see and make sense of our world are inaccurate, obsolete and unfit for the world we live in.

Filters are **personal** and created by our **beliefs and assumptions** taught by our culture and **personal experience** 

# Our way of seeing has been smashed into fragments



#### So EINSTEIN WAS RIGHT



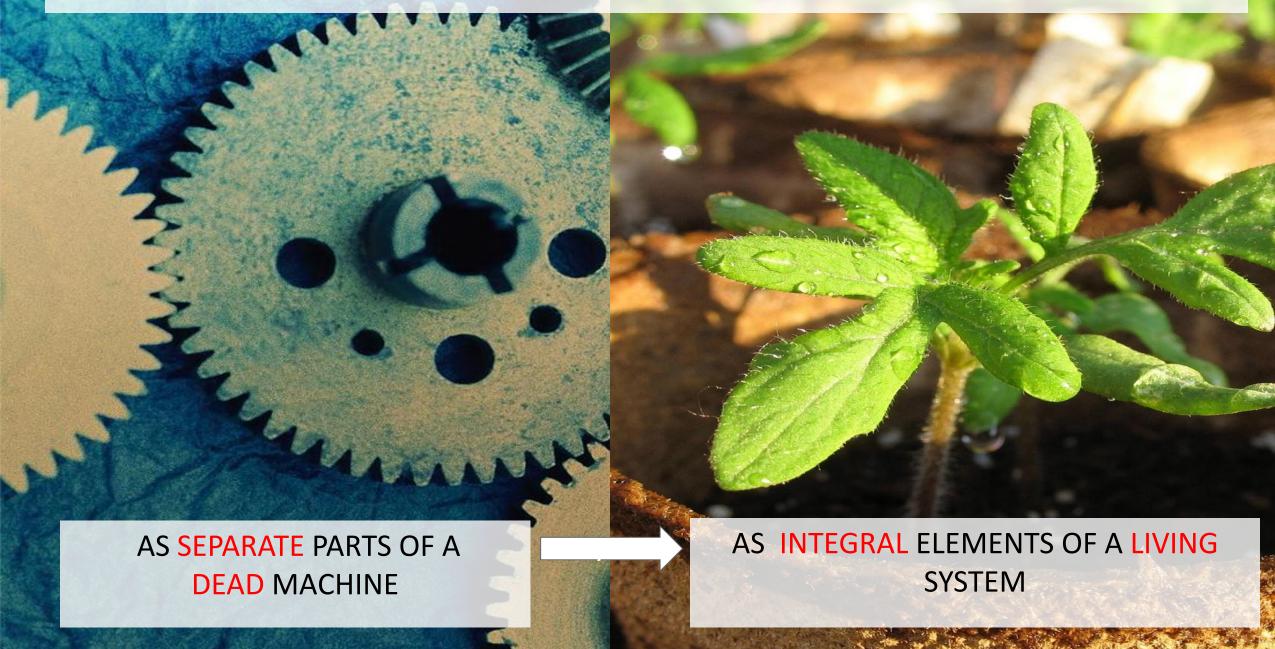
"The world we have created is a product of our thinking; it cannot be changed without changing our thinking.

No problem can be solved with the same consciousness that created it."

We must learn to see the world anew...

But where do we start?

#### SHIFTING HOW WE SEE THE WORLD – A NEW PERSPECTIVE







MACHINE	LIVNG SYSTEMS
Nothing but	
Reduce to parts	
Define	
Dead	
Separate	
More	





Machine	Living systems
Nothing but	EVERYTHING AND
Reduce to parts	WHOLES CONNECTIONS
Define, distinguish	CONNECT, INTEGRATE
Dead	ALIVE
Sepatate	UINK, UNITE
more	BETTER

## Let's Look at the Output of this OLD Thinking







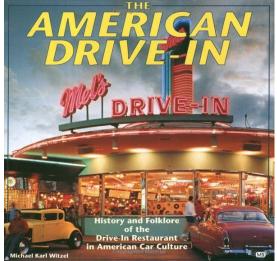
Nature

Life!

People

## **Industrial Tourism 1950-2020**



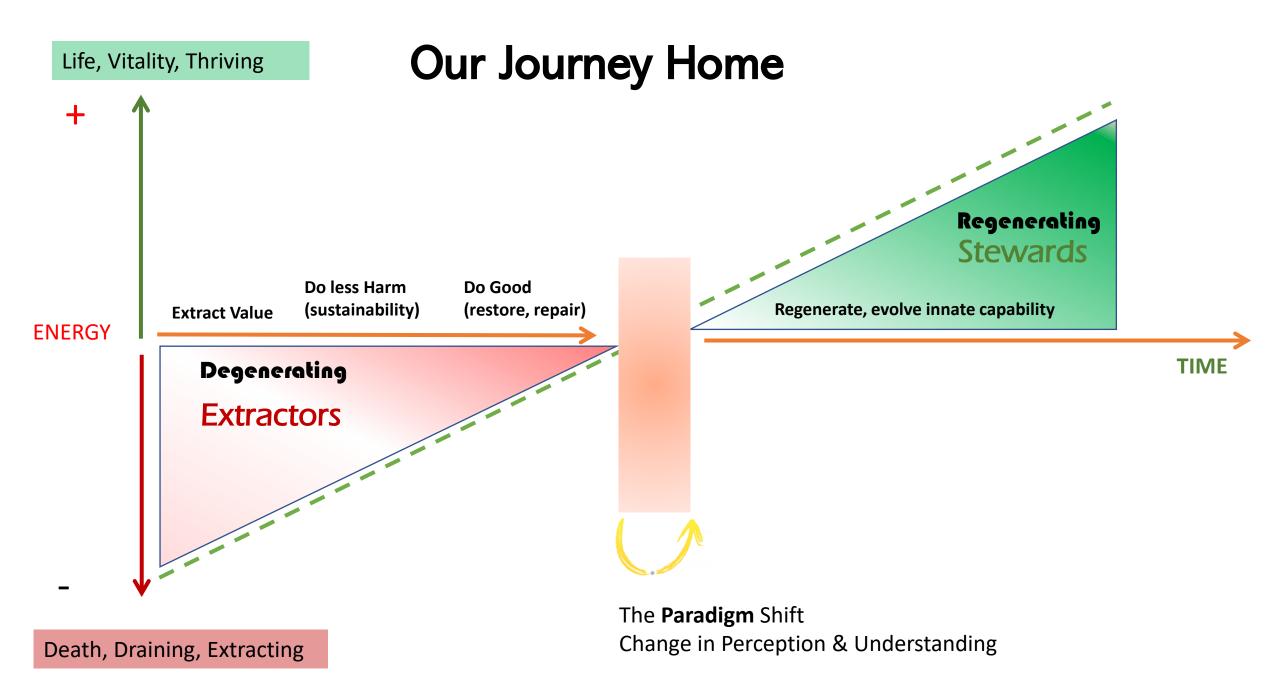


### the assembly line

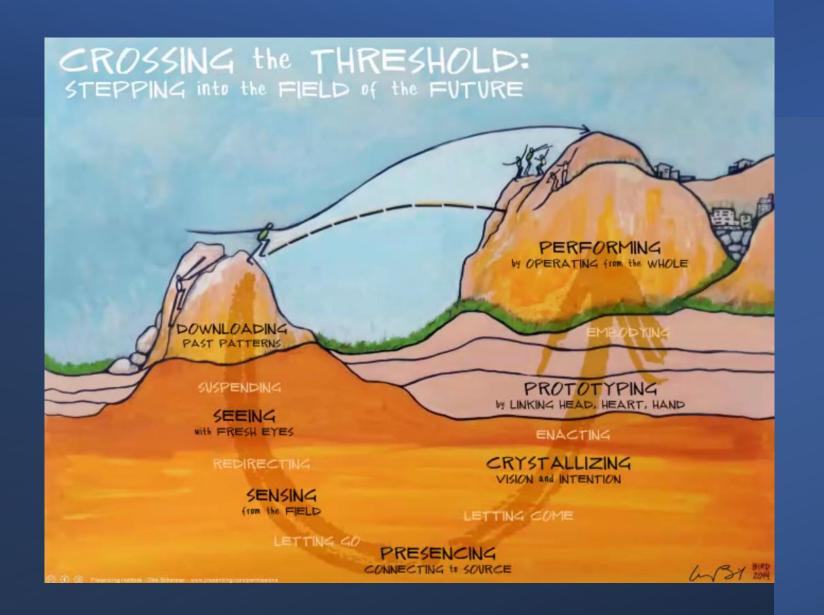
Travelers	<b>→</b>	Tourists
Places	<b>───</b>	Products
Experiences	<b>──</b>	Packages
Guests	<b>───</b>	Consumers
Hosts	<b>→</b>	Suppliers
Partners	<del></del>	Wholesalers, retailers
Fulfillment	<b>───</b>	Efficiency
Value	<del></del>	Price (cheap)

## Remember this image?

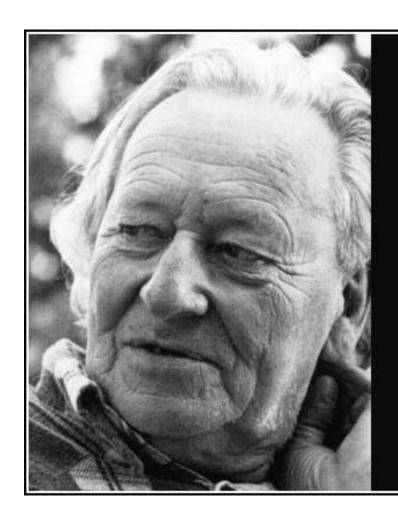




#### **OTTO SCHARMER – THEORY U**



#### AND FIND AN EXPERIENCED TEACHER



The major problems in the world are the result of the difference between how nature works and the way people think.

— Gregory Bateson —

AZ QUOTES



Systems View



#### LIFE'S PRINCIPLES









#### TO REGENERATE MEANS TO

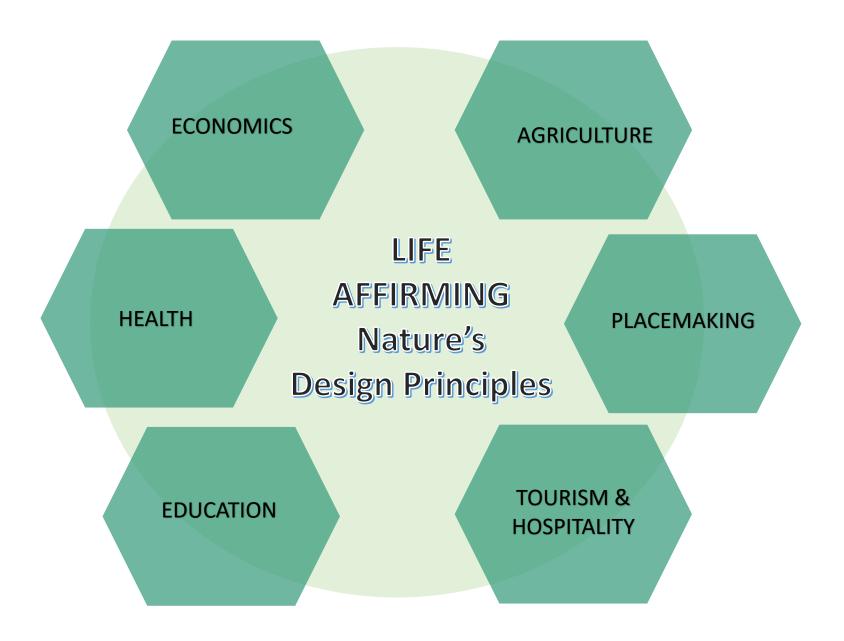


- "to give new life or energy or to re-vitalise"
- to realise potential"
- "to create the fertile conditions for LIFE to thrive/flourish and evolve"

#### **AND INVOLVES**

- living by nature's rules
- partnering with Nature, with LIFE
- A new perspective, principles and practice

#### APPLICATIONS OF REGENERATIVE PRINCIPLES

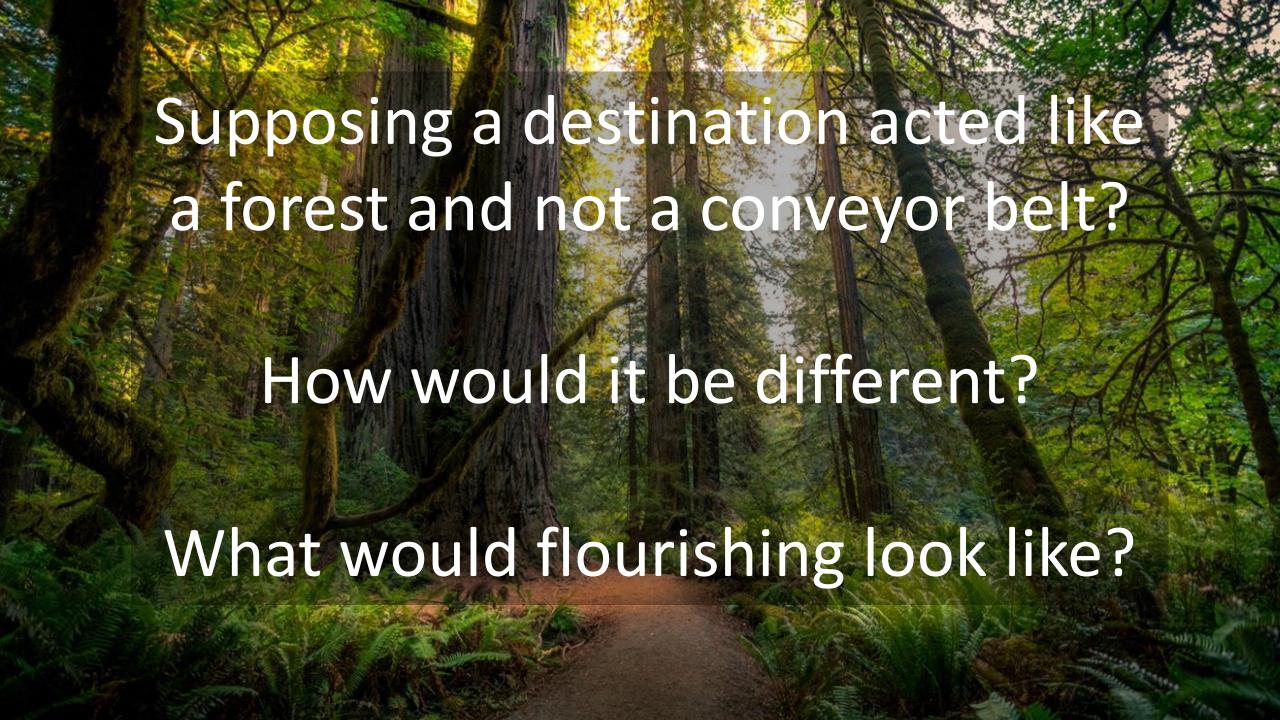


#### **How does Nature define success?**

- It's self-organizing
- Creates conditions for other life to exist
- Adaptable, constantly changing, resilient (always learning)
- Balance with all other parts harmony

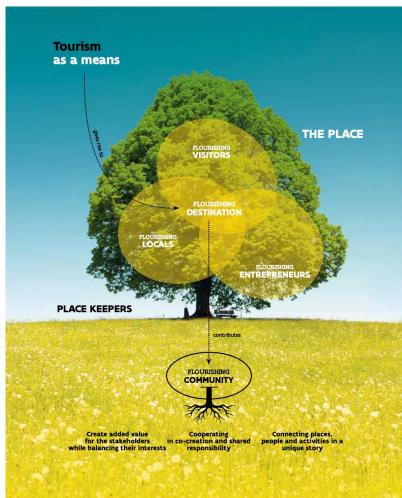
- Productive generates ABUNDANCE
- Efficient Zero waste
- It's evolving greater order, complexity, beauty - dynamic equilibrium
- Unique, distinctive

She FLOURISHES, She THRIVES, She EVOLVES



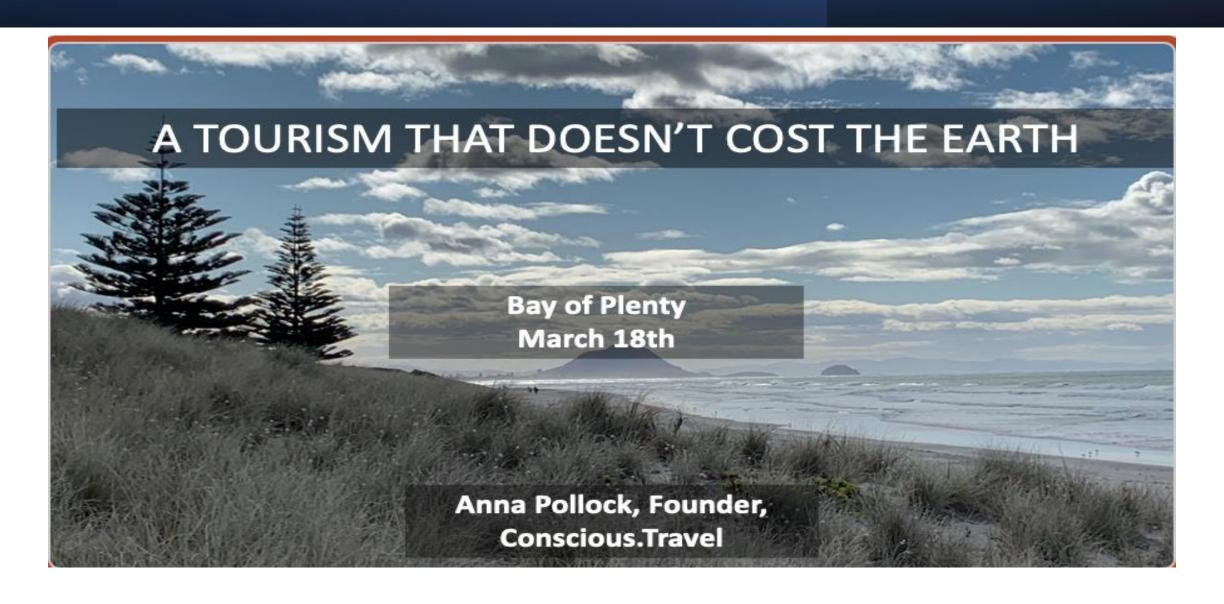
## **FLANDERS**







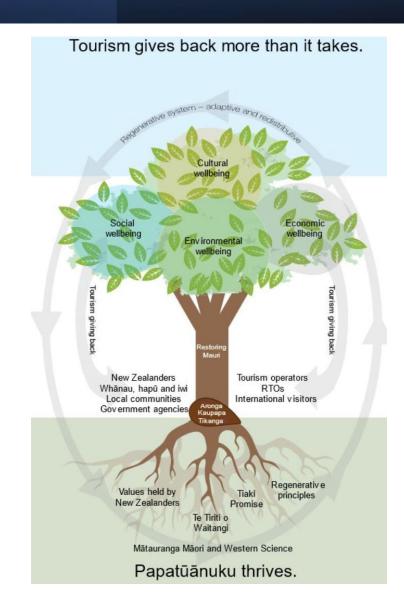
#### **AOTEAROA**



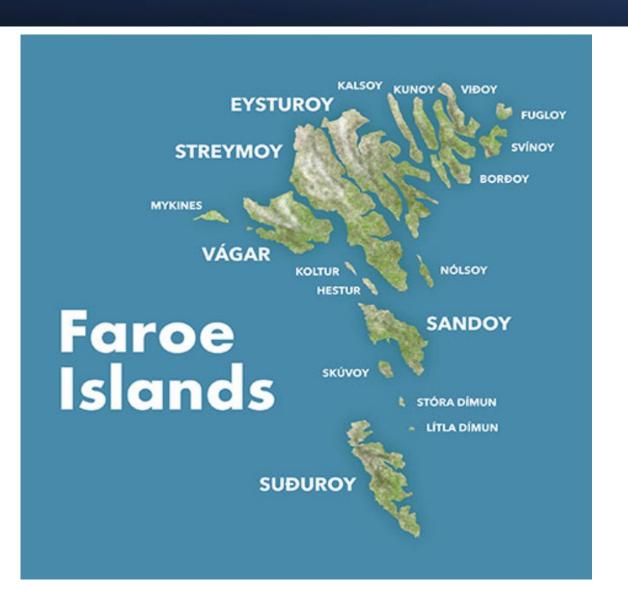
#### **AOTEAROA**







#### **FAROE ISLANDS**



Are you willing to step into the lead and commit to becoming a truly regenerative island community?

- Built on a new perpectiveparadigm?
- Based on Nature's principles by
- Developing practices that suit who and where you are?

#### **REGENERATIV**

### E PRINCIPLES

Can be applied to

- Individuals
- Communities
- Businesses
- Projects

They have to be lived!!

CHANGE
PURPOSE
& ROLE

CAPABLITY for SELF
ORGANISATION
ESSENCE &
POTENTIAL

WHOLES
RELATIONSHIPS
CONNECTIONS
SYMBIOTIC

**LOCAL** 

Individuals
Communities
In unique
PLACES

HARNESS
COLLECTIVE
INTELLIGENCE
COMMUNITY

**DIVERSITY** 

LEARNING
ADAPTING
EMERGENCE
EVOLUTION

# LOCAL

Individuals
Communities
In unique
PLACES

#### START AT HOME IN PLACE-BASED COMMUNITIES

"We can't save the planet. It's too big; it's an aspiration, but how do we work on it? ... But when we work **in place** we can see the impact and respond. We don't need more data, or even money, or technology. **What we lack is motivation and will**." **BILL REED** 





Not just any place but where we **feel at home** Having a **home** and a **sense of place contribute to our HEALTH** 

- Connection
- Belonging
- Companionship
- Safety
- Love & Care

# Place is a doorway into caring



SIMONE WEIL

Place is a doorway into caring.

Rootedness in a place is the most important and least recognised need of the human soul. Love of place unleashes the personal and political will needed to make personal and political change

Place can unite people across all political spectra because place is what we all share; it is the commons that allows people to call themselves a community

# Change starts from conversations



MARGARET WHEATLEY

There is no greater change than a community discovering what it cares about.

The **very great change** starts with small conversations, held among people who care.

CHANGE PURPOSE



WHAT IS LIFE's PURPOSE?

CHANGE PURPOSE

## So Regeneration means asking different questions

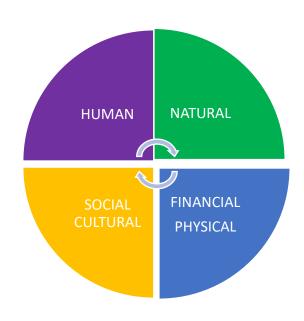
#### FROM:

"what can this country do for tourism?"

#### TO:

"what can tourism do to contribute to the health and well-being of the country and its citizens?"

"How can we build a tourism that delivers demonstrable net benefit to the host communities that serve the visitor?"



# CHANGE PURPOSE

Regeneration shifts from extracting wealth to generating "wellth"

Regeneration is NOT about LESS but MORE of the things that matter.

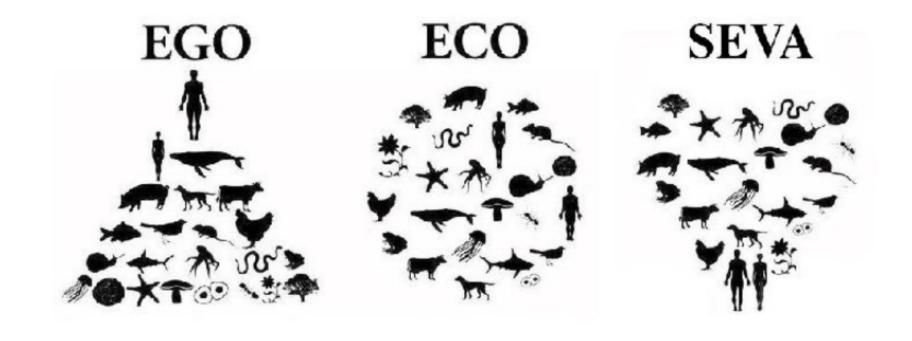
MORE health, vitality, harmony, diversity, equity, opportunity, inclusivity, productivity

GROWTH AS MORE complex, connected, inter-dependent, resilient, effective, abundant, productive

DEVELOPMENT of our CAPABILITY to thrive and evolve

CHANGE ROLE

# How do we shift from mining to gardening?



Creating the conditions for life to

# THERE'S MORE

WHOLES
RELATIONSHIPS
CONNECTIONS
SYMBIOTIC

**DIVERSITY** 

CHANGE
PURPOSE
& ROLE

CAPABLITY for SELF
ORGANISATION
ESSENCE &
POTENTIAL

**LOCAL** 

Individuals
Communities
In unique
PLACES

HARNESS
COLLECTIVE
INTELLIGENCE
COMMUNITY

LEARNING
ADAPTING
EMERGENCE
EVOLUTION





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### Want More?

- Anna Pollock is a UK-based international consultant, change agent, speaker, writer committed to supporting systemic change.
- An online course and community of practice to develop and nurture regenerative change agents supporting the visitor economy.
- A curated encyclopedia + who's who of experts, articles, videos, papers & podcasts.
   Everything you might want to know about Regenerative Tourism but were afraid to ask!
- Anna is a founding member of The Hive, a multidisciplinary, multi-national community of professionals steeped in regenerative thinking and its application to tourism working with companies and destinations committed to systemic change.